Safety, Quality, Informatics and Leadership Program

Achieving high-impact leadership with an emphasis on quality and safety
Harvard Medical School's Safety, Quality, Informatics and Leadership program (SQIL) offers an exclusive opportunity to explore the cornerstones of high-quality health care. It is an intensive one-year certificate program designed to develop knowledge and skills in the science and implementation of safety and quality programs in a hospital setting, the fundamental premise of the Institute of Medicine's Learning Health System concept.

The exposure to top Harvard faculty, clinical experts and administrative leaders from our Harvard-affiliated hospitals, including Massachusetts General Hospital, Beth Israel Deaconess Medical Center, Boston Children's Hospital, Dana-Farber Cancer Institute, Joslin Diabetes Center, and Brigham and Women's Hospital make this a unique learning opportunity. But that's not all. Two of our three program directors, Professor Friedman and Professor Sheikh, from the University of Michigan and Edinburgh University, respectively, provide this program with a global perspective that enriches the experience for all students. Best practices and pragmatic solutions from different parts of the world are showcased. Students interact and learn from each other.

Our pedagogic model of hybrid education provides learning ideally suited to the busy professional. It allows you to learn while still working.

We anticipate that graduating students will acquire many of the skills required to take their organization to a new level of performance. Indeed, we expect graduates to become leaders in quality, safety and informatics.

David Roberts, MD
Dean for External Education
Harvard Medical School
In today's current healthcare environment, change is constant. Our evolving technology landscape is changing the way we manage patients and engage as clinicians. Providers work to deliver high quality care that is safe and free from medical errors. With this continuous change high quality care, clinical efficiency and cost containment can be difficult to manage.

In an effort to support this need, Harvard Medical School offers a comprehensive program entitled Safety, Quality, Informatics and Leadership (SQIL) which provides healthcare leaders, clinicians and administrators the tools needed to become global leaders in healthcare delivery.

**WHAT IS SQIL?**
SQIL is a one-year certificate program consisting of three in-person, 3-day workshops, live interactive webinars, pre-recorded lectures and peer collaboration. This program will give participants direct access to the world's leading authorities in safety, quality, medical informatics and health leadership.

Learn more about the SQIL program on the web at [hms.harvard.edu/sqil](http://hms.harvard.edu/sqil)
SQIL’s goal is for participants to attain fundamental knowledge in four key areas that comprise the Learning Health System – patient safety, quality, informatics and leadership through a blended learning format allowing participants to play a key role as leaders in their local health care system.

Upon completion of the program, participants will have gained the skills and understanding:

- To articulate the key concepts in patient safety, quality and informatics
- To identify the way in which effective change can occur within complex healthcare systems
- To cultivate a toolkit of strategies to address challenges encountered in solving problems related to the interplay of quality, safety and informatics
- To develop and sharpen leadership skills through written and oral presentation as well as team project work
- To integrate key concepts for leadership roles in quality improvement, patient safety and/or informatics within your own healthcare organization or system

WORKSHOP DATES

**BOSTON COHORT**
- Workshop 1: May 13 - 16, 2020
- Workshop 2: Oct. 13 - 16, 2020

**LONDON COHORT**
- Workshop 1: May 18 - 21, 2020
- Workshop 2: Nov. 3 - 6, 2020

**SHANGHAI COHORT**
- Workshop 1: May 27 - 30, 2020
- Workshop 2: Nov. 9 - 12, 2020

**WORKSHOP 3: MAY 5 - 8, 2021 BOSTON**
The program emphasizes team-based learning in the classroom and online with students working in groups to collaborate, discuss and solve problems—a method that leads to a deeper and more enduring understanding of topics. In addition, students will have access to program faculty throughout the year for methodologic guidance and support.

**COURSE THEMES**

**Quality Improvement Tools and Techniques**
- How to measure quality in clinical practice
- High Reliability, Human Factors, and System Redesign: How to engage clinicians in Quality Improvement
- Integrating Quality Improvement with Clinical Pathways
- Population Health Management
- Measuring Quality “dashboards” and “scorecards”
- Developing a hospital program in Quality: Assessing Culture of Safety, Reliable Medication Management, and Failure Modes and Effects Analysis
- Leadership and Change Management with a Special Focus on Safety Culture Measurement and Improvement
- Surgical Care Outcomes
- Ambulatory Care Coordination for High-Risk Patients

**Patient Safety**
- Introduction to Patient Safety
- Patient Safety “Just Culture” – how to change organizational approach to error
- Hospital Acquired Conditions
- Adverse Event Response/Management (Root Cause Analysis, Disclosure/Apology)
- Developing a hospital program in Patient Safety
- Error Reporting
- Disclosure and Apology
- Patient and Family Engagement
- Teamwork and Facilitation

**Informatics**
- Health Information Technology
- Using the Electronic Health Records to improve Quality and Safety
- eHealth Trends & Technologies
- Current research in Health care Informatics
- Quality Improvement Research Methods
- Measurement and Reporting
- Effective Practice Dissemination and Spread
- Fundamentals of Hospital Administration
- Malpractice and Risk Management
Who Are We Looking For?

The Harvard Medical School Safety, Quality, Informatics and Leadership program is designed for clinicians, administrators and policy makers in leadership roles in clinical quality and/or patient safety. Candidates for the program should hold doctoral or masters level degrees (for example: MD, PhD, MBBS, MBChB, DNP, DMD, DDC, Pharm D, MBA, MPH, MSN, MSc). This program is offered in 3 countries. A snapshot of our global participation is represented below:

The SQIL program will bring together current and emerging leaders in health care with top Harvard faculty. The goal of SQIL is to develop physicians, nurses and administrators into better leaders. By attending this program, you will acquire knowledge and skills that will make you more effective, and you will also develop your global network of like-minded people who work in health care.

AJAY K. SINGH MBBS, FRCP (UK), MBA
Program Director
Faculty

PROGRAM DIRECTORS

CHARLES FRIEDMAN, PhD
Josiah Macy Jr. Professor of Medical Education and Chair of the Department of Learning Health Sciences at University of Michigan

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ONLINE CURRICULUM FACULTY

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Admissions

ELIGIBILITY REQUIREMENTS
The Harvard Medical School Safety, Quality, Informatics and Leadership program is designed for clinicians, administrators and policy makers in leadership roles in clinical quality and/or patient safety. Candidates for the program should indicate any doctoral-level degree (for example: MD, PhD, MBBS, MBChB, DNP, MSN, DMD, DDC, PharmD), or master’s level degree (for example: MBA, MPH, MSc).

APPLICATION DEADLINES
For more information on deadlines and tuition please visit us on the web: hms.harvard.edu/SQIL

Students who submit applications by the Early Admission Deadline and submit a deposit by the early deposit deadline date are eligible for the reduced tuition rate of $13,900 (USD).

The tuition for completed applications received after aforementioned deadline is $14,900 (USD).

Application Closing Date: April 15, 2020

Email sqil@hms.harvard.edu with any further questions

SQIL provides an unrivaled opportunity for those interested in health policy, management, service delivery and/or research to learn from and engage with world-class faculty in safety, quality and informatics. Students will emerge with the insights, skills and network needed to lead and contribute to building the next generation health systems.

CHARLES SAFRAN, MD, MS, FACMI
Professor of Medicine, Harvard Medical School
Testimonials

“SQIL has been invaluable to me as a physician leader. Quality and safety are the new holy grail for health care. Until now I have been lost in the acronym soup of meeting with nursing managers and others who have masters degrees in these topics. SQIL has put me in the conversation and on equal footing with non-physician managers and directors when it comes to the use of technology and strategies to improve quality and patient safety.”

Jim Keany, MD
Associate Director, Emergency Services
Mission Hospital Regional Medical and Trauma Center
Viejo, California, USA

“The SQIL course is an assemblage of professionals from all over the world which make the workshops ideal for students to network professionally and socially and to learn from each other’s experiences of working in different health care systems. While a great deal of insight is gained from course faculty, even more comes from the exchange of ideas with fellow students.”

Nairah Rasul-Syed, MBChB
Specialist in Family Medicine
Health Point Hospital, Mubadala Health care
Abu Dhabi, UAE

“The SQIL program attracts a truly international cohort of highly motivated and enthusiastic individuals from diverse backgrounds of proven prior success. Already a variety of spin-off projects and partnerships have commenced among program alumni and I expect that these relationships will continue long-term and produce some real game-changing innovations.”

Vinay Rane, MBBS
Forensic Physician, Obstetrician
Royal Brisbane and Women’s Hospital
Brisbane, Australia
SAFETY, QUALITY, INFORMATICS AND LEADERSHIP PROGRAM

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